

JANUARY 2013

## National Library of Sweden

**Treventus:** From when on and for what projects have you used the ScanFlow™ workflow?

**Mr. Magnusson [KB]:** Up to date (2013 jan) we have produced 2500 pdfs of the Swedish Government out of a total of 5600 volumes.

**Treventus:** Where are the advantages of the ScanFlow™ workflow from your point of view?

**Mr. Magnusson [KB]:** Its a powerful and flexible system that is easy and fast to do changes in the production depending on what we produce. [...] It is so easy for any of us to make a new flow or changes in the old one.

**Treventus:** What can be done better, faster with the support of the ScanFlow™ workflow than before?

**Mr. Magnusson [KB]:** I think you are fast and effective!

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## University Library of Gothenburg

**Treventus:** Where are the advantages of the ScanFlow™ workflow from your point of view?

**Mr. Stark [UB.GU]:** First of all we can use different scanning stations regardless of type (robot, camera, flatbed or sheetfed scanners) and still use the same general way of collecting the images from the scanner, do a first quality check and apply workflows. This leads to a consistent way of handling the images and it also speeds up the time it takes to train new operators. Also important point for us is the relative easy way of setting up a new workflow. The high degree of automation in the image processing which includes the possibility to move and copy files to and from different locations on the network is another advantage of ScanFlow™.

**Treventus:** Why did you choose or go for the ScanFlow™ workflow?

**Mr. Stark [UB.GU]:** We could not find any competing software that did it better.

We also have to add that the support given by Treventus is very swift and they have been very cooperative when we have asked for changes or improvements in the software.

**Treventus:** What can be done better, faster with the support of the ScanFlow™ workflow than before?

**Mr. Stark [UB.GU]:** The main difference is the automation, earlier we had to move the files more or less manually between different locations and processes which meant that we could not start a continuous process for several jobs that could run during the night. Almost everything was done during office hours. Now all these parts are done overnight. So we can focus on the image processing. Now you know where your images are located so you don't have files laying around "forgotten" on different workstations. As some negative feedback: New functionality is often added, but the documentation is lagging far behind.

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## Bavarian State Library

The Bavarian State Library (BSB) is one of the largest European universal libraries. The library's unique collection profile is characterized by an extremely heterogeneous material [...] of more than 200,000 titles from thousands of years of cultural heritage. As an international research library it offers services to scholars and students worldwide [...] And it allows 24/7-access to information for everybody around the world. It is therefore a primary strategic objective of the library to digitize as soon as possible its unique holdings and to make them accessibly free of charge on the WWW.

The Munich Digitization Center (MDZ) of BSB has built up a huge production line for digitizing the rare books, manuscripts and special collections from the 8<sup>th</sup> up to the 16<sup>th</sup> century.

### Customer Feedback

**Treventus:** What was the activator to look for a suitable workflow software?

**Dr. Brantl [BSB]:** In the Scanning Center there are more than 24 different scanners [...]. It is a real challenge to coordinate the different processes caused by different hardware: this was the activator to look for a special workflow-solution in order to manage all scanner devices under one single workflow.

After an implementation phase in 2010 we are running now all scanners with the ScanFlow™-Software of Treventus.

**Treventus:** Why did you choose or go for the ScanFlow™ workflow from Treventus?

**Dr. Brantl [BSB]:** ScanFlow™ allows using a centralized workflow system which is scalable and flexible for nearly all customers needs. As soon as it is implemented it is an easy to use system.

**Treventus:** Which problems or challenges does the ScanFlow™ workflow solve?

**Dr. Brantl [BSB]:** ScanFlow™ is ideal for managing jobs on different systems. You can start e.g. with scanning at the robot and you can always switch to another system e.g. a normal book scanner. The software integrates the whole hardware within our digitization centre.

**Treventus:** What were your expectations with using the ScanFlow™ workflow?

**Dr. Brantl [BSB]:** We expected time and cost reduction through automatization of the workflow and we have the experience that there are now fewer errors within the production cycle of a book through the functionality of ScanFlow™. By this we do save time and costs during the digitizing process.

**Treventus:** What can be done better or faster within your digitizing projects by using the ScanFlow™ than before?

**Dr. Brantl [BSB]:** The entire digitizing process runs smoother. Every step from "books check in" at the scanning center, the production, quality control, up to the checking of the final data transfer in the long-term digital archive at the Leibniz Super Computing Centre (which means 445 Terabyte at 31.12.2012).

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