This policy together with any other documents (e.g. TREVENTUS terms) referred to in it sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

We process your data exclusively on the basis of the legal regulations in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 with regard to the processing of personal data (the “GDPR”) as well as all other binding standards in the respectively valid version).

In this privacy policy we inform you about the most important aspects of data processing of TREVENTUS Mechatronics GmbH, Siebenbrunnengasse 17/2, 1050 Vienna (hereinafter referred to as “TREVENTUS”). For the protection of your data, we therefore use only the most modern security standards.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site https://www.treventus.com/special-pages/inquiry.html. This includes information provided at the time of registering to use our site, subscribing to our service, posting material or requesting further services. We may also ask you for information when you report a problem with our site.
- If you contact us, we may keep a record of that correspondence.
- We may also ask you to complete surveys that we use for research purpose, although you do not have to respond them.
- Details of transactions you carry out through our site and of the fulfilment of your orders.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.

NEWSLETTER

You have the option of subscribing to our newsletter via our website, by registering via a form or by leaving your personal e-mail address. For this we need your e-mail address and your declaration that you agree with the subscription to the newsletter. As soon as you have registered for the newsletter on our homepage, we will send you a confirmation e-mail with a link to confirm the registration. Only when the confirmation takes place will the e-mail address be included in the mailing list.

The newsletter is sent through TREVENTUS by using the provider Newsletter2Go. The provider of this service is Newsletter2Go GmbH, Nürnberger Straße 8, 10787 Berlin, Germany. There is no data transmission to a third country (outside the EU).

Newsletter2Go is a service which organizes and analyzes the distribution of newsletters. The data you provide to subscribe to our newsletter will be stored on Newsletter2Go servers in Germany.
Data processing takes place on the basis of the statutory provisions of Section 96 (3) TKG and Article 6 (1) (a) (consent) of the GDPR.

You can cancel the subscription to the newsletter at any time without giving reasons. To do this, use the opt-out option at the end of each newsletter or send your cancellation to the following e-mail address: office@treventus.com. We will immediately delete your data in connection with the newsletter dispatch.

COOKIES AND WEB-ANALYSIS

We may collect information about your computer, including where available, your IP address (by automatically deleting the last 8 bits of your IP-address), operating system and browser type, for system administration. This is statistical data about users' browsing actions and patterns and does not identify any individual. For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalized service. They enable us:

- To estimate our audience size and usage pattern.
- To store information about your preferences, and so allow us to customize our site according to your individual interests.
- To speed up your searches
- To recognise you when you return to our site.

A combination of this data with personal data sources will not be made. We reserve the right to check this data retrospectively, if we become aware of specific indications for illegal use.

Our website uses features of the web analytics service Google Analytics by Google LLC, Mountain View, California, United States of America. The relationship with the web analytics provider Google LLC is based on the "Privacy Shield" 2006 agreement. Cookies are used to analyze the use of the website by your users. The information generated thereby is transmitted to the server of the provider and stored there.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site. In addition, you may prevent the collection by Google of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of this data by Google by using the link below (https://tools.google.com/dlpage/gaoptout?hl=en) to download and install the available browser plugin.

We have concluded a corresponding contract data processing contract with the provider. For more information about Terms of Use and Privacy, please visit https://www.google.com/analytics/terms/en.html or https://policies.google.com/?hl=en.

Your IP address will be recorded but pseudonymized immediately by deleting the last 8 bits with the option "anonymizeIP". As a result, only a rough localization is possible. As a rule, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the US and shortened there. The IP address provided by Google Analytics as part of Google Analytics will not be merged with other Google data.
The data processing takes place on the basis of the legal regulations of the § 96 Abs 3 TKG as well as the art 6 Abs 1 a) (consent) and / or f (legitimate interest) of the GDPR. Our concern in the sense of the GDPR (legitimate interest) is the improvement of our offer and our website. The user data is kept for a period of 26 months.

**TLS ENCRYPTION WITH HTTPS**

We use https to transfer data securely on the Internet. By using TLS (Transport Layer Security), an encryption protocol for secure data transmission over the Internet, we can ensure the protection of confidential data. You acknowledge the use of this security of data transfer at the small lock symbol in the upper left corner of the browser and the use of the https scheme as part of our Internet address.

**GOOGLE MAPS**

We use Google Maps from Google Inc. (1600 Amphitheatre Parkway Mountain View, CA 94043, USA) on our website. By using the features of this card, data will be transmitted to Google. What data Google collects and how it uses this information can be found at [https://www.google.com/intl/en/policies/privacy/](https://www.google.com/intl/en/policies/privacy/).

**GOOGLE FONTS**

We use Google Fonts from Google Inc. (1600 Amphitheatre Parkway Mountain View, CA 94043, USA) on our website. Google Fonts are used without authentication and no cookies are sent to the Google Fonts API. If you have an account with Google, none of your Google Account information will be transmitted to Google while using Google Fonts. Google only records the use of CSS and the fonts used and stores this data securely. More about these and other questions can be found at [https://developers.google.com/fonts/faq](https://developers.google.com/fonts/faq). What data Google collects and how it uses this information can be found at [https://www.google.com/intl/en/policies/privacy/](https://www.google.com/intl/en/policies/privacy/).

**FACEBOOK**

We use functions of Facebook, a social media network of Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbor, Dublin 2 Ireland. What features (social plug-ins) Facebook provides, you can read on [https://developers.facebook.com/docs/plugins/](https://developers.facebook.com/docs/plugins/). By visiting our website information can be transmitted to Facebook. If you have a Facebook account, Facebook can associate that information with your personal account. If you do not want that, please log out of Facebook. The privacy policy, which information Facebook collects and how they use them can be found at [https://www.facebook.com/policy.php](https://www.facebook.com/policy.php).

**YOUTUBE**

We use YouTube, the company YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA on this page of the video service. By accessing pages of our website that have integrated YouTube videos, data is transmitted to YouTube, stored and evaluated. If you have a YouTube account and you're signed in, it will be associated with your personal account and the data stored in it. What data Google collects and how it uses this information can be found at [https://www.google.com/intl/en/policies/privacy/](https://www.google.com/intl/en/policies/privacy/).
DATA SECURITY AND WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored at, a destination outside the European Union ("EU"). It may also be processed by staff operating outside the EU who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

All information you provide to us is stored on our secure servers. The protection of your personal data takes place through appropriate organizational and technical precautions. These precautions relate in particular to protection against unauthorized, unlawful or accidental access, processing, loss, use and manipulation.

Notwithstanding our efforts to maintain an appropriately high standard of due diligence, it cannot be ruled out that information that you submit to us over the Internet will be viewed and used by others.

Please note that we therefore accept no liability whatsoever for the disclosure of information due to non-caused errors in data transmission and / or unauthorized access by third parties (e.g. hacking on email account or telephone, interception of faxes).

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our services.
- We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post or telephone.
- If you are an existing customer, we will only contact you by electronic means (e-mail) with information about goods and services similar to those were the subject of a previous sale to you.
- If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this upfront. To express your consent to this you will receive a separate e-mail.
DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to any member of group, which means our subsidiaries, our ultimate holding company and its subsidiaries.

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If our assets or substantially all of our assets are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms of Website Use and other agreements; or to protect the rights, property, or our safety, our customers’ safety. This includes exchanging information with other companies and organizations for purposes of fraud protection and credit risk reduction.

YOUR RIGHTS

You are in principle entitled to the rights of transparency, information, information, correction, cancellation, forfeiture, limitation of processing, communication in connection with rectification or deletion, data portability, revocation and opposition. If you believe that the processing of your data violates data protection law or if your data protection claims have been infringed in any other way, please contact us. However, you can also complain to the regulator. In Austria, this is the data protection authority.

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise the right to prevent such processing at any time by contacting us by e-mail to office@treventus.com with subject “unsubscribe”.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these before you submit any personal data to these websites.

DURATION OF STORAGE OF YOUR DATA

All your personal data will be stored for the duration of the contractual relationship and beyond to the extent of the statutory retention requirements.

ANNOUNCEMENT OF DATA BREACHES

We will endeavour to ensure that any data breaches are detected early and reported to you or the appropriate regulatory authority as soon as possible, taking into account the relevant data categories involved.
CHANGES TO OUR PRIVACY POLICY

In the event of changes to this Privacy Policy, we will post the updated version on our home page in the Privacy section, with an updated version date.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be sent to

office@treventus.com

TREVENTUS Mechatronics GmbH
Siebenbrunnengasse 17/2, 1050 Vienna, AUSTRIA
Company Register No.: FN 274686 a (Vienna Commercial Court)
VAT ID No.: ATU62316844

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